

VeriCool

for schools



Warden Park in West Sussex uses VeriCool's biometric Cashless Catering to increase throughput and encourage healthy eating amongst students.

In 2007, Warden Park school decided to review its 5 year old card based Cashless Catering system. Whilst the school felt that the system had laid the ground work for a continued innovative approach to managing and marketing within the school, it was also felt that the system had become unreliable and very limited in its uses.

The way forward

The school believed that it was time to implement major developments and changes to the system. Extensive research was then carried out as to whether it would be more appropriate to install an updated card system or to invest in new biometric technology.

The requirements

The major consideration for Warden Park was that any new system should be able to fulfil their expanding demands and be able to adapt with the school in the future. This meant that any software would need to have the capacity and capability to work with other products to improve the school administration, for now and for the future.

Martine Jones, Finance and Business Administrator at Warden Park told VeriCool that as a specialist communication college it was essential that any new system help fulfil their commitment to improving standards with robust and user friendly new technology. The school was also in need of software that was able to highlight groups of students who were not using the canteen so that they could target marketing towards these students.

The solution

The good news for Warden Park was that VeriCool could help with all of their key aims and objectives with its Biometric Cashless Catering system. We offer fast, safe and secure in-house biometrics. The interface is ergonomically designed and easy for staff to use, whilst the scanner offers a fun alternative to money for both staff and students. Menus can be changed at the touch of a button with reports showing the Catering team exactly how many items have been sold. FSM students are processed in the same way as all other account users, so any stigma is removed, again increasing uptake and profitability. VeriCool offers an excellent range of detailed reports at the touch of a button, giving you complex analysis in an instant. With comprehensive and robust reporting, administrators can drill down into the system for required information, from portions sold to percentage of students purchasing meals.



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Martine had this to say about VeriCool

“We are fortunate to have 3 sessions of 35 minutes for lunch, which has been a great asset to us in the retention of business, but since installation of VeriCool we have noticed a significant increase in the business. Reporting figures show an increase in turnover of 20% on average and our free school meal uptake is now at 97%-that’s an increase of 25% on corresponding months last year”

Martine also praises the VeriCool reporting:

“The reporting system has proved invaluable in targeting those students who do not use the canteen at present. We are able to plan for the future with this information in mind, and as a result we are currently expanding the capacity of our dining hall”

VeriCool are proud to work with Warden Park to improve their customer experiences, now and in the future.

*****Stop press**** VeriCool now offers links to the following nutritional software:

[Saffron](#) [Relish](#) [Hport](#)

Let VeriCool guide your school through the process to a brighter cash free future.

Call today for a demonstration:

Tel: 08458 382 410

Or

Email: sales@vericool.co.uk